IMPORTANCE OF PROFESSIONAL PRACTICE IN PHARMACIST LIFE

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INTRODUCTION
Professional practice is a blueprint of good pharmacy practice. It is the foundation for all college of pharmacists. It describes the standards the college uses to assess quality of pharmacy practice, and provides the basis of current and future practice support initiatives. It supports the college’s mission to ensure safe and effective pharmacy care to help the people achieve better health. Professional Practice is designed to help pharmacists enhance their practice and patient outcomes and guide their professional development.

ROLES, FUNCTIONS & ACTIVITIES IN PROFESSIONAL PRACTICE

Role 1: Provide pharmaceutical care
Function A: Assess the client’s health status and needs
Activity 1: Establish and maintain a relationship with the client
Activity 2: Obtain information about the client’s health
Activity 3: Determine the client’s desired health outcomes and priorities

Function B: Develop a care plan with the client
Activity 1: Formulate care plan options
Activity 2: Make recommendations to meet the client’s need
Activity 3: Support the client to select (a) care plan option(s)
Activity 4: Refer the client to other services

Function C: Support the client to implement the care plan
Activity 1: Enable the client to maximize health outcomes
Activity 2: Provide drug therapy and devices
Activity 3: Provide information

Function D: Support and monitor the client’s progress with the care plan
Activity 1: Obtain and evaluate information on the client’s progress with the care plan
Activity 2: Confirm or modify the client’s care plan

Function E: Document findings, follow-ups, recommendations, information provided and client outcomes
Activity 1: Document information
Activity 2: Maintain and store information

Role 2: Produce and distribute drug preparations and products
Function A: Produce drug preparations and products
Activity 1: Prepare pharmaceutical products
Activity 2: Package pharmaceutical products
Activity 3: Create and maintain records

Function B: Store drug preparations and products
Activity 1: Maintain security and integrity during the distribution process
Activity 2: Maintain records of distribution

Function C: Dispose of drug preparations and products
Activity 1: Identify products requiring disposal
Activity 2: Store products requiring disposal securely
Activity 3: Remove products from pharmacy for disposal

Role 3: Contribute to the effective operation of the pharmacy
Function A: Contribute to the maintenance of a productive working environment
Activity 1: Maintain physical environment
Activity 2: Contribute to the health, safety and security of the environment

Function B: Contribute to the management of human resources within the practice
Activity 1: Contribute to identifying human resource needs
Activity 2: Contribute to the development of individuals and teams
Activity 3: Supervise staff  
Activity 4: Anticipate and prepare for change  
Function C: Contribute to systems to provide products and quality services  
Activity 1: Contribute to management and maintenance of inventory  
Activity 2: Create, maintain and improve information and resources  
Activity 3: Seek continuous improvement  
Function D: Contribute to the viability of the practice  
Activity 1: Maximize the efficient use of resources  
Activity 2: Promote and market the pharmacy practice  
Function E: Minimize practice errors and omissions, unsafe practices and professional misconduct  
Activity 1: Identify and prevent practice errors/omissions, unsafe practices and professional misconduct  
Activity 2: Minimize, manage and report practice errors and omissions  
Activity 3: Respond to and resolve unsafe practices and professional misconduct  
Role 4: Maintain professional development & contribute to the professional development of others  
Function A: Plan and implement personal development strategies to improve current and future performance  
Activity 1: Create and maintain a professional development plan to improve current and future performance  
Activity 2: Monitor, evaluate and record development achievements  
Function B: Contribute to the professional development of colleagues  
Activity 1: Respond to the development needs of colleagues  
Activity 2: Support development and practice enhancement initiatives  
Role 5: Contribute to the effectiveness of the health care system  
Function A: Promote, evaluate and improve health in the community  
Activity 1: Encourage health and wellness  
Activity 2: Support access to health information  
Activity 3: Identify problems and solutions to improve health care in the community  
Function B: Advocate and support policies that promote improved health outcomes  
Activity 1: Contribute to public and professional forums to promote improved health outcomes  
Activity 2: Contribute to policy direction and decisions to improve health outcomes  
Activity 3: Collaborate with other health care professionals in their efforts to improve health outcomes  
Function C: Create, maintain and enhance working relationships with others  
Activity 1: Exchange information and advice with others  
Activity 2: Contribute to health and wellness problem-solving  
Function D: Contribute to the education and training of students and health professionals  
Activity 1: Identify the learning needs and goals of students and health professionals  
Activity 2: Select or develop learning activities to meet identified needs and goals  
Activity 3: Facilitate or implement learning activities and assess outcomes  
Activity 4: Evaluate quality of education and training  
Function E: Contribute to the discovery of new knowledge and skills and their application to pharmacy practice and the health care system  
Activity 1: Participate in client care practices that yield new or expanded knowledge about the effectiveness and safety of drugs  
Activity 2: Investigate and contribute to research activities that improve health outcomes, support the health of the public and enhance pharmacy practice  

PHARMACIST VALUES FOR PROFESSIONAL PRACTICE  
Value 1: A pharmacist respects the professional relationship with the patient and acts with honesty, integrity and compassion.  
Value 2: A pharmacist honours the individual needs, values and dignity of the patient.  
Value 3: A pharmacist supports the right of the patient to make personal choices about pharmacy care.  
Value 4: A pharmacist provides competent care to the patient.  
Value 5: A pharmacist protects the patient's right of confidentiality.  
Value 6: A pharmacist actively supports the patient's right to receive competent and ethical health care.  
Value 7: A pharmacist respects the values and abilities of colleagues and other health professionals.  
Value 8: A pharmacist endeavours to ensure that the practice environment contributes to safe and effective pharmacy care.  
Value 9: A pharmacist ensures continuity of care in the event of job action, pharmacy closure or conflict with moral beliefs.